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Dear valued client,

The purpose of this letter is to inform you that as of October 31, 2024, Labcorp will discontinue plasma screening testing, which has been performed at National Genetics Institute (NGI) in Los Angeles, California. We consistently review our processes so that we are able to offer the highest levels of efficiency and quality for those we serve. We have carefully reviewed our business operations and have made the decision to terminate our plasma screening testing services.

This decision was not made lightly, and we understand the impact it may have on you and those you serve. We are committed to facilitating a smooth transition as you navigate moving your plasma screening testing to other laboratories, and we will continue to provide this testing until October 31, with a goal of allowing you adequate time to find another lab provider. During this time, we will work closely with you to meet your needs for plasma screening testing.

We ask that you please email Dawn Taylor (<u>Milld10@labcorp.com</u>) within five business days to confirm you have received this notification of termination of services.

We understand this decision may raise questions and we are available to discuss any concerns you may have. Please contact Dawn via email with any questions.

We appreciate your partnership and thank you for the trust you've placed in our services.

Sincerely,

Labcorp